**Period: December 2018** 

**Friends & Family Survey RESULTS & ACTION** 

No. of Surveys: 48

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total	0%	
Total	20	3	0	0	0	0	23	0% 0% 0%	■ Extremely Likey
Extremely Likey	20	0	0	0	0	0		13%	■ Likely
Likely		3	0	0	0	0			
Neither Likely or unlikely	0	0	0	0	0	0			■ Neither Likely or
Unlikely	0	0	0	0	0	0		87%	unlikely ■ Unlikely
Extremely unlikely	0	0	0	0	0	0			
Don't Know	0	0	0	0	0	0			

## **Comments, Feedback & Actions:**

\*I have been treated with great respect through out of my consultations, and have had multiple things followed up on the doctor's end, showing real attention towards my case\*\*Because you got to be seen as you phone them up, v. friendly\*\*Dobt have to wait weeks or days for an appointment\*\*\*because the Dr is good 7 give good treat\*\*\*\*Can get appointment v. easier & Dr is kind\*\*\*because I get good service. She listens & give experty advice & does not force me beyond my will\*\*because she is good Dr., happy with the surgery88Good enviornment is clean & safe & Dr has delt with my illness need effectively with right moment, Over all satisfied\*\*\* the Dr. is V. nice & understands my problems, give me good medicine 7 i appreciate the Dr.\*\*\*Because v. good service in this surgery. Drs are V. good never had any problem.\*\*V.good serviceV. understanding & helpful\*\*the main reason is he helps me a lot & I have recommened to my friends & family how he helps\*\*The receptionist, staff are helpful, the Dr. is good\*\*Dr & staff are V. helpful\*\*They are V. nice & kind & they give helpful advice\*\*Drs are nice & friendly. They listen to you & check carefully about what happens.\*\*Dr. is kind & staff is nice\*\*Dr shiow me a lot of respect, is kind and understand my needs\*\* Always V. helpful\*\*V. friendly staff & Drs, appointment always on time. V. recommended\*\*Helpfulness of all staff\*\* Because Doctors are good and always helpful with every think.\*\*